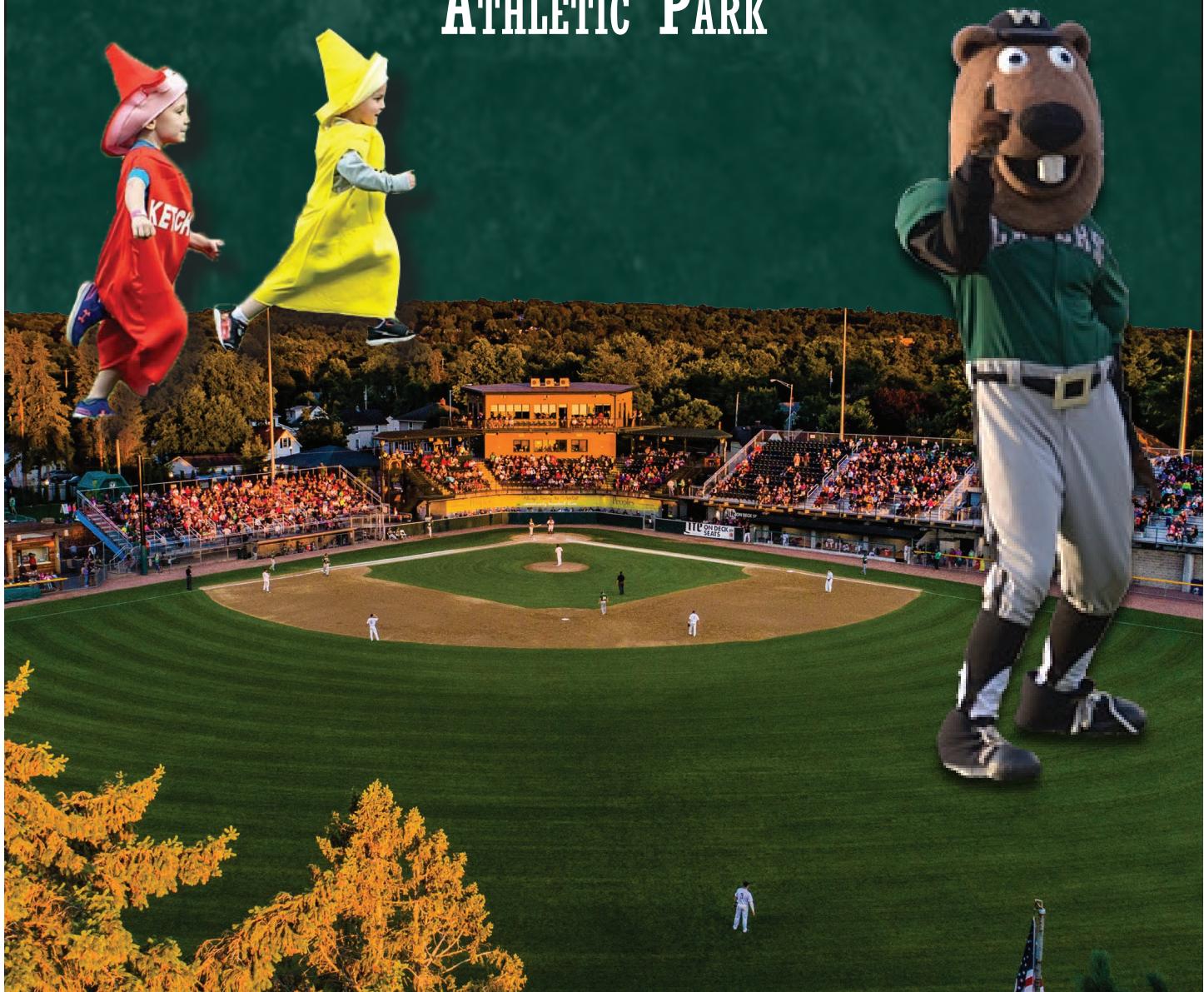


WOODCHUCKS PLAY BALL PLAN

GUIDE TO OPERATING
ATHLETIC PARK



Last Updated: 6/11/2020



General Statement

On behalf of the Wisconsin Woodchucks, member of the Northwoods League, the practices identified below represent practical best efforts to proactively invest and keep our community safe when attending functions, events and games at Athletic Park in preparation for the 2020 season. The outlined steps and initiatives are intended to preserve the safety of staff, players, fans, and guests. This document is subject to updates and changes as more information and guidelines regarding Covid-19 are released.

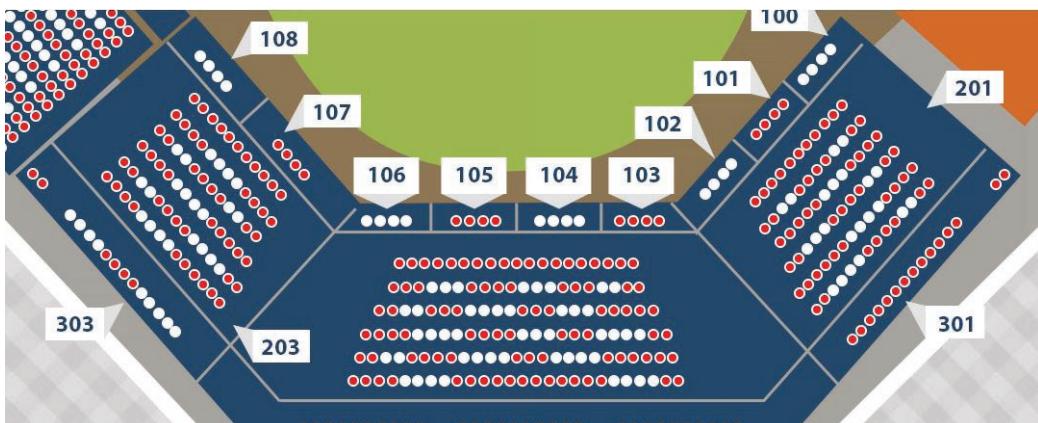
The Woodchucks will continue to follow the guidance of national, state and local agencies, as well as the directives of the Northwoods League, to develop these policies and to determine the appropriate time for hosting events of various scopes at Athletic Park. The input of local and regional medical and health partners will also play a significant role in informing the below policies.

BALLPARK SANITATION

- A. Increased regularity, scope and documentation of washdowns and cleanings. Including cleaning of hand rails, door handles, bathrooms, concessions countertops, and other high touch areas.
- B. The Woodchucks will use disinfectant-spraying for no-wipe cleaning of ballpark surfaces.
- C. Added hand sanitizing stations for public and employee use around the ballpark.

SOCIALLY DISTANT SEATING

- A. The Woodchucks ballpark capacity will be based on social distancing guidelines for large gatherings and the original capacity of areas within the ballpark. The Woodchucks reserve the right to increase this capacity during the season if and when guidelines are updated.
- B. The Woodchucks will recreate its existing facility seating manifest to allow for proper distancing, thus decreasing overall ballpark capacity.
- C. Rows and seats will remain vacant to maintain proper distancing between familial parties.
- D. Group and hospitality areas will operate with reduced capacity to promote proper distancing.
 - i. In the luxury suites an increased capacity will be considered if the customers inform us that they're all from the same household.
 - ii. Tables and chairs will be spaced appropriately to encourage and enforce social distancing.
 - iii. All tables, chairs, door handles, and touch points will be sanitized and disinfected in between groups.
 - iv. Every other Peoples State Bank 4-Top Table and Miller Lite On Deck Table will be available for a total of 7 tables in this area.
- E. Additional exits are available to alleviate congestion.
- F. Please see the 2020 Hospitality Guidelines for more information.



*White seats are available, Red seats are not.

TICKET PURCHASE/ SERVICING

- A. We will have one ticket window open in front of the stadium to assist with answering questions.
- B. As a general practice, no tickets will be printed and handed on-site. Tickets will all be pre-sold as this will allow us to have names of our attendees and eliminate the need for printing and handing tickets to our fans.
 - i. Grandstand seating will not be available for purchase online. Fans must call in if they wish to get a seat in the grandstand.
 - ii. General Admission bleacher seats are available to be purchased online.
- C. Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.
- D. Season ticket and group/hospitality customers will have the option of contactless ticket distribution; all subsequent exchanges or additional ticket requests will be conducted electronically.
- E. There will be no will-call tickets available to be picked up.

ATHLETIC PARK ENTRY & EXIT

- A. Patrons are encouraged to stay home if they feel ill or are considered high risk due to age or underlying medical conditions.
- B. The Woodchucks will work with local law enforcement to encourage proper distancing upon entry, including, without limitation, walkways and sidewalks leading to ballpark entrances.
- C. Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.
- D. Additional entry and exit gates will be utilized to create more space amongst customers entering and exiting the ballpark.
 - i. Front/ Main Gate- Easiest for General Admission, Reserved Seats and 4-Top Tables.
 - ii. Bullpen Gate- Easiest for TDS Fiber.com Bullpen and Fan Deck areas
 - iii. Back Gate- Easiest for General Admission, Reserved
 - iv. East Wausau Ave and 3rd St. Gate - Easiest for Ascension Terrace
- E. Fans will show their tickets (electronically or otherwise) to ticket takers who will use a clicker to count fans. No exchanging or ripping of tickets shall occur.
- F. Fans will display the contents of their purses or small backpacks from a distance to ensure social distancing is maintained. Clear bags are encouraged for contactless bag check.

FAN EXPERIENCE

- A. Kids Zone
 - i. The Woodchucks will not operate traditional kids zone attractions such as bounce houses, speed pitch, batting challenge, or kids playground.
- B. Concourse Flow
 - i. Concourses will be separated to create defined traffic flow (e.g. each side of the concourse is one-way-only traffic) and to keep proper distancing.
 - ii. Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines on the main concourse.
 - iii. In the event of rainstorms, or other situations requiring customers to find cover, the Woodchucks will request that fans return to their vehicles. Fans will be allowed reentry when the game resumes.



- iv. Trash can lids will remain open each game, allowing touchless access to trash receptacles.
- v. The home plate concession stand will remain closed to alleviate congestion in that area.

C. Restrooms

- i. Doors will be propped open to encourage touchless entry/exit.
- ii. Restrooms will be sanitized frequently with disinfectant along all surfaces and an enzyme solution will be applied to all surfaces at the conclusion of each homestand.
- iii. The Woodchucks shall work in conjunction with its various partners to evaluate touchless enhancements, including motion-sensor dispensers and flush valves.
- iv. Every other sink and urinal stations will be disabled to allow for proper distancing.

D. Team Store

- i. The Woodchucks shall limit the number of people allowed inside the Woodshed team store to no more than five (5) customers at a time.
- ii. Stanchions and/or spacing markers will promote proper distancing between customers waiting in line and walking through the store.
- iii. Tried on retail items will not be recirculated for purchase for 72 hours.
- iv. All materials for transfer between fans and employees will be placed on countertops to avoid direct contact.
- v. All touch points will be regularly sanitized and disinfected.
- vi. No returns or exchanges. All sales are final.

E. Cashless Payment is encouraged

- i. To limit direct contact between employees and guests the Woodchucks will operate cashless facilities, including in the areas of parking, food/ beverage, ticketing, and merchandise.
- ii. Plexiglass barriers will be installed at concession and retail point of sales, along with markings on the floor showing 6' distance.
- iii. If possible customers will swipe their own cards.
- iv. A staff member will disinfect the POS system as needed.
- v. All materials (credit cards, cash, wristbands, etc.) for transfer between fans and employees will be placed on a countertop to avoid direct contact.

F. Promotions/On-Field Activities

- i. Autograph sessions with players will not be permitted.
- ii. Players will not be permitted to throw baseballs or other items into seating areas.
- iii. In-between inning promotions will be limited to those that can be done safely with social distance and sanitizing measures.
- iv. On-field activities such as Ceremonial First Pitches will be conducted with heightened restrictions which shall include, without limitation, proper distancing, the wearing of protective gloves and/or masks and tossing to a family member as opposed to a player.
- v. With respect to the singing of the National Anthem, a mic stand and disinfectant will be used so no one is touching the mic.

G. Medical Services

- i. The Woodchucks will work closely with its community medical partners to implement stringent protocols in place for medical services at all Athletic Park events.



FOOD AND BEVERAGE POLICIES

- A. All employees will be required to wear protective masks and gloves.
- B. Ample staff will be in place with positions specifically to disinfect surfaces before, during and after events.
- C. Condiments and similar items will be served using pre-packaged servings as opposed to communal servings.
- D. We will frequently change out all kitchen serving utensils for cleaning and disinfection.
- E. Social distancing markers will be placed in queuing locations.
- F. All-Inclusive Food & Beverage Areas
 - i. Upon entry to all-inclusive food and beverage areas, fans are instructed to hold their ticket and ID up so the Woodchucks employee can read it. The employee will then hand a wristband to the fan and watch the fan put their wristband on. Once the wristband is on, the fan may move forward.
 - ii. Fans who have beer/wine included with their ticket will be asked to remove the tab from their wristband and drop it in a bucket in sight of the beer pourer.
 - iii. Multi use cups will be eliminated, requiring a fan to get a clean cup each trip.
 - iv. Beverages in cans or bottles will not be opened by Woodchucks staff. Fans must open their beverages in front of staff member.

STAFFING POLICIES

- A. Temperature and symptom check for all part-time, full-time, contracted third-party staff members, and interns prior to entering the ballpark.
 - i. Any staff member with a fever over 100.4 or with any symptoms will be sent home immediately.
- B. All fan-facing staff members shall be required to wear protective gloves and masks, as necessitated by current guidelines and best practices policies.
 - i. Staff members will be taught the proper technique for mask and glove use.
- C. Staff will be instructed to make the following changes to fan-facing interactions, without limitation:

- i. Prohibit handshaking and physical contact with guests and other employees.
 - ii. Employees will be required to wear protective gloves and masks when handing items to fans.
 - iii. Prior to the start of each shift, and continuing when appropriate, employees will be required to wash their hands and put on a new pair of gloves.
- D. Ongoing training to educate staff on new, updated guidelines and procedures.
- i. Staff members will be required to sign an agreement regarding the new policies and procedures. If a staff member violates the new policies and procedures they will be terminated.
- E. If a staff member contracts COVID-19, we will follow our Covid-19 Emergency Response Plan, which requires meeting certain criteria before returning to work.

FAN GUIDELINES

- A. Fan not adhering to guidelines:
 - i. If an employee notices a fan blatantly not adhering to one of the Woodchuck Play Ball Plan guidelines or making other fans uncomfortable with their behavior, the employee is instructed to find a manager.
 - ii. The manager will notify the fan they are in violation of a guideline and kindly ask them to adhere to it for the safety and comfort of those around them.
 - iii. If the fan refuses or is caught again violating the guideline, the employee is to notify the team General Manager.
 - iv. The Team General Manager will analyze the situation and make the best decision possible for the safety of fans and employees.
 - v. If necessary, the team General Manager will involve a police officer on duty to escort the fan out of the game.
- B. A fan no longer feels comfortable at game:
 - i. Sir or ma'am – thanks for bringing this to our attention. How can we make you feel more comfortable?
 - ii. Move the fan to an area where they feel safer.
 - iii. If they want to leave, then let them know we will work with them on ticket options.
- C. If a fan looks sick or is sick at a game, what do we do?
 - i. If an employee notices a fan looks sick, they are to notify a full time Woodchucks employee.
 - ii. The full-time employee will either approach the fan or notify the team General Manager.
 - iii. The manager or General Manager will ask the fan if doing ok. Make the fan aware of our medical area, that we have Athletic Trainers on site, and if they are not feeling well, they are advised to leave the game.
 - iv. If fans not feeling well and wants to or is willing to leave, kindly escort them out and let them know we can work with them on their tickets.
 - v. If they continue to show signs of illness and do not want to leave, the General Manager will either relocate the fan to an isolated area or require them to leave.

- D. If it rains at a game, where do fans go?
- To properly social distance, we advise all fans to stay in their seat if they are under awning or head to their vehicles.
 - The Woodchucks will let fans back in once rain goes away – with or without a ticket. The team asks for all to maintain distancing.
 - Employees will seek shelter on tents, merchandise stands, press box but only if they can maintain social distance. If they cannot, they must head to cars.
- E. What if a fan calls the Woodchucks to tell them they've tested positive for COVID-19 and they were at a game in the past 14 days?
- The Woodchucks would ask the fan what game they attended, what section did they sit in, what areas did they visit, and get their information.
 - The Woodchucks would then immediately notify the Marathon County Health Department and request direction for best next steps and ask how the team could assist in contact tracing.
 - If the Woodchucks are notified by Marathon County Health Department that a fan tested positive, the Woodchucks are willing and able to help in any way possible for contact tracing.

COMMUNICATION / MESSAGING

- Posted "Stop the Spread" and "COVID-19" signage in areas with high visibility to fans, employees and team personnel.
- awareness and instructional signage posted throughout the ballpark.
- Frequent public address announcements will promote proper cleanliness, distancing and similar health practices for customers.
- The Woodchucks will create social media & e-blast awareness campaigns on best practices for fans and guests visiting Athletic Park.

PLAYER, COACHES AND UMPIRES

- Additional information regarding our Player, Coaches and Umpires can be found in our 'Player, Coach and Umpire Guidelines' document.

ASSUMPTION OF RISK WAIVER

We have taken enhanced health and safety measures for you - our fans, players and staff members. You must follow all posted instructions and health and safety procedures while visiting or working at Athletic Park. An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the CDC, senior citizens and guests with underlying medical conditions are especially vulnerable. By visiting Athletic Park, you voluntarily assume all risks related to exposure to COVID-19.